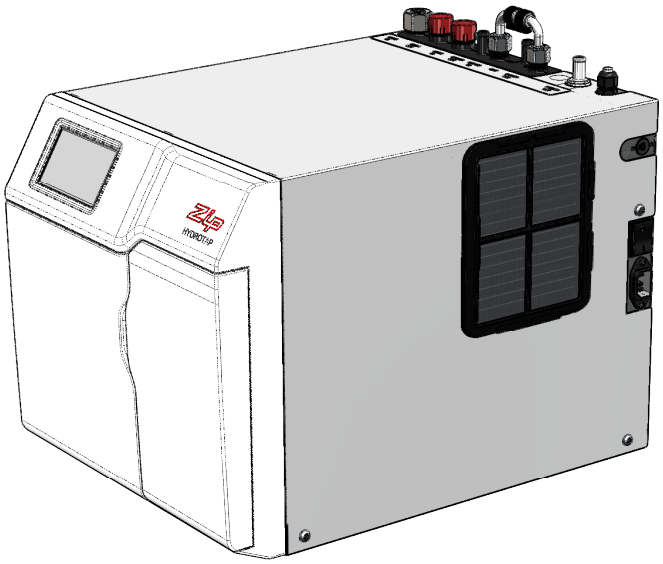
Zip HydroTap®

Installation and Operating Instructions

BC100/75 and BC



Scan QR Code to download the latest version of this document.

English

French

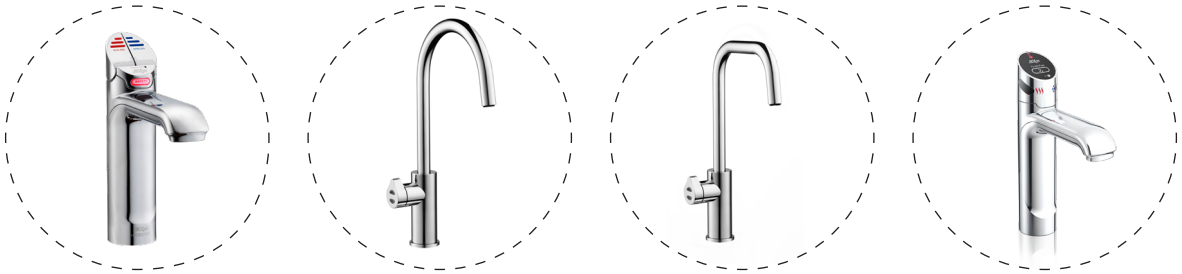
Faucet options

The HydroTap appliance series offers a range of interchangeable faucets to suit the customer's needs. For ease of installation, it is recommended to fit the faucet before installing the Command Center.

The installation procedure for each of the faucets is detailed in the Faucet Installation instruction book supplied with the faucet.

For all operational features of the HydroTap, please refer to the User Guide.

Faucet options



Classic Arc Cube Wave

Index

HydroTap Specifications

Installation Procedure

Installation checklist

Before Installation:

A. Read the instructions and check if there is adequate space to mount all of the components.

B. Note: Not all fittings are supplied with the appliance kit. Isolation valves are not supplied.

C. Check the mains water pressure is between 150 - 700 kPa (22 - 100 psi) and 200 - 700 kPa (30 - 100 psi) when a booster is installed.

D. Products are rated for either 110-120V, 60Hz OR 230V, 50Hz AC installations. Check that the electrical power supply is suitable for your HydroTap.

E. Check the water quality to determine if extra filtration will be required.
NOTE: This product must be fitted to a potable water supply

F. Check the appliance rating plate and ensure correct power is available for the appliance.

G. Check the under counter cabinet supporting the appliance is adequate for the total weight of the appliance, when full of water.

Before Commissioning:

1. Check the Command Center has been installed correctly.

2. Check all plumbing fittings have been tightened.

3. Ensure the outlet and vent pipes are positioned to drain correctly.

4. Ensure there is adequate ventilation.

5. Check all tubes from the Command Center to the faucet have a constant rise and there are no sags or kinks in the hoses.

6. Check all electrical connections are correct and there are no loose wires.

Commission: (see Section 4)

7. Flush the supply line before connecting.

8. Turn on the water and check for leaks.

9. Flush the filter(s).

10. Where applicable, programme the Command Center to suit the customer's requirements.

General Product Features

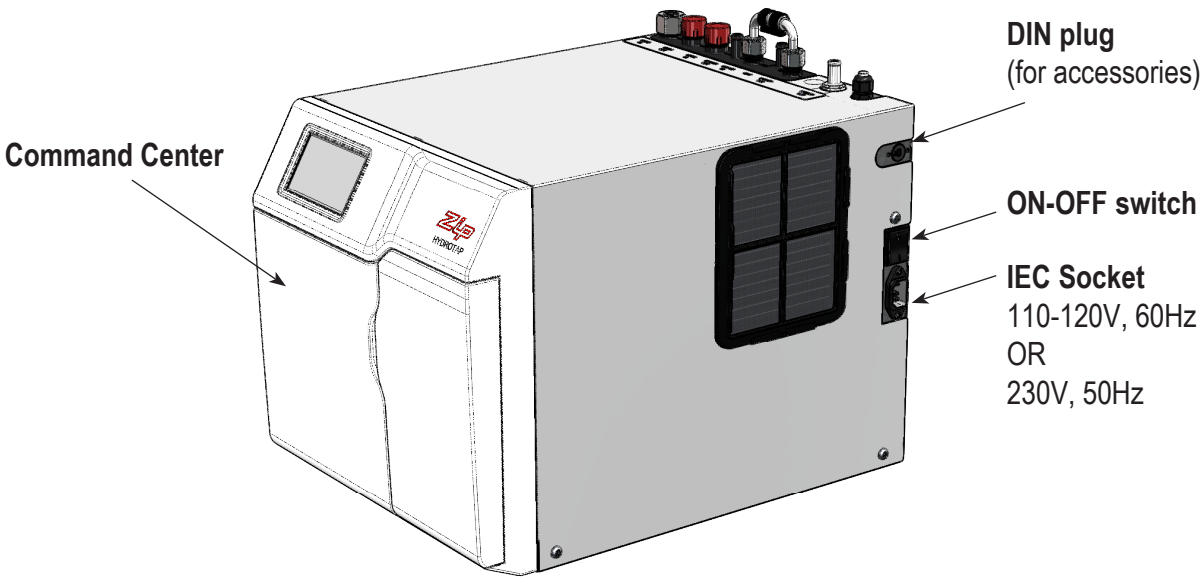
Thank you for purchasing a Zip HydroTap. Please read and follow these instructions carefully to ensure safe and trouble free service.

What is the Zip HydroTap ?

The Zip HydroTaps are electronically controlled, filtered, Boiling water and Chilled water drinking systems for kitchens and tea rooms. The HydroTap Command Centers are under-bench drinking water appliances with a dispensing faucet mounted on a sink or bench, which has been designed for commercial applications. These Command Centers utilise a conventional refrigerant compressor to chill the water and an immersion heating element to boil the water. These Command Centers dispense boiling water, factory set to 98°C (208°F) and chilled water, factory set to 6 - 10°C (43-50°F). These Command Centers are NOT designed to be used for sanitary fixtures.

The Boiling water units are fitted with a faucet-mounted child safety lock. In addition, there are various energy saving options accessible via the main menu. Each unit is equipped with a self-calibrating program which caters for altitude adjustment. The water filter is a disposable item which will require periodic replacement and is covered by a limited OEM warranty.

HydroTap BC



Important Safety Instructions

This manual contains important safety and installation instructions for the Zip HydroTap.

Safety

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For products sold in Europe, this appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Refrigerant

The Zip HydroTap Command Center contains R134A refrigerant under pressure. Maintenance of the refrigeration unit must be carried out by an accredited service provider or qualified refrigeration technician.

Qualifications

If the power cable is damaged it must be repaired only by a qualified technician. To avoid hazards, all Installation procedures must be carried out by a suitably qualified tradesperson. The power cable and power outlet must be in a safe visible position for connection.

Venting

Sometimes steam and / or condensed droplets may discharge through a vent outlet at the faucet. If the faucet is not installed using the Font pedestal, ensure the faucet body is located so the faucet outlet safely dispenses into the sink bowl area.

Lifting

Take care when lifting the Zip HydroTap Command Center. Some units may exceed safe lifting limits. If you feel this is beyond your personal capabilities, please seek assistance with the lift. The weights of the units are marked on the packaging. Do not lift the Command Center by the front cover or any connections at the top rear of the unit. Refer to the technical specification for the weight of your product.

Airflow

The ambient operating temperatures, when installed in a cabinet, must be between 5 - 35°C (41 - 95ºF). The system will operate satisfactorily only with proper air ventilation. The recommended air gaps of 50mm (2”) on each side, and 200mm (8”) above must be provided. See section 2 for correct ventilation details.

Altitude

Water boils at varying temperatures at different altitudes. Your HydroTap adjusts for this during startup calibration and will recalibrate itself on a regular basis.

Frost Protection

If this appliance is located where the ambient air temperature could fall below 5°C (41°F) when the heater is not in use, do not turn off the appliance electrically. This safeguard does not offer the same protection to the connecting pipework and fittings.

Important Safety Instructions

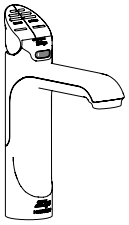
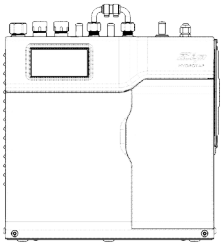
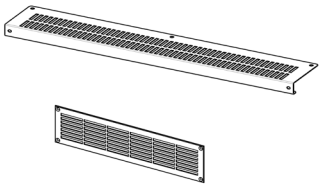
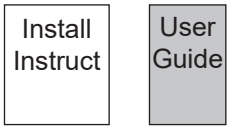
Positioning

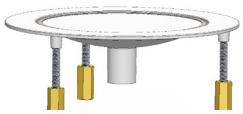
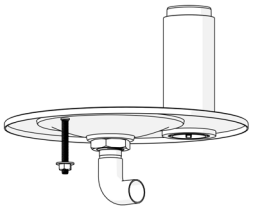
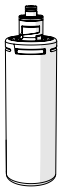
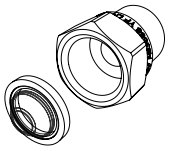
It is important to ensure the Command Center is positioned in an accessible area close to the floor level. The Command Center must have its base mounted in a horizontal position with all inlets and outlets facing up. The faucet must be located above the Command Center and positioned so that it dispenses into the sink bowl with ample clearance for a cup or teapot.

WARNINGS

1. The Zip HydroTap Command Center must be earthed. The resistance of the earth connection from each exposed metal part must be less than 1 ohm.
2. All Installation and service work must be completed by trained and suitably qualified Tradespeople. Faulty operation due to unqualified persons working on this product, or any other Zip product may void warranty coverage.
3. All plumbing and electrical must comply with local, state and federal codes.
4. All Plumbing and Electrical connections must be made in accordance with local regulations.
5. Ensure the electrical power supply at the installation site is suitable for your HydroTap. HydroTap models are rated for either 110-120V, 60Hz, OR 230V, 50Hz AC installations.
6. Command Centers must never be located near, or cleaned with water jets.
7. Zip HydroTaps are not to be exposed to the elements of nature
8. Due to the process of continuous improvement, Zip reserves the right to change details mentioned in this manual, without notice.
9. If this device is not maintained and operated as specified in this document, there is a risk of exposure to contaminants.
10. When dispensing hot water, the device can create a scald hazard.

Major Components and Accessories

Parts supplied	Description
	1x Faucet option with hoses (Classic Faucet shown)
	1x HydroTap Command Center with air and water filters
	1x Mains water connection hose
	Vent Kit 1x Inlet vent 1x Outlet vent 9 x Screws
	1x Installation Instructions (this book) and 1x User Guide

Accessories	Description
	Font (Drip Tray) Kit for Arc & Cube models 93580US (Chrome)
	Font (Drip Tray) Kit for Classic Models 93303US (Chrome)
	Replacement Filter 1Z-LS (Culligan P/N: 01034276)
	Accessibility Lever Kit
	1x Connector + Strainer Sub-assy

Technical Specifications

Models*: **BC100/75 (230V) - Classic XX**
BC100/75 (230V) - CUBE XX
BC100/75 (230V) - ARC XX

BC (230V) - Classic XX
BC (230V) - ARC XX
BC (230V) - CUBE XX
BC (230V) - Wave XX

BC (110-120V) - Classic XX
BC (110-120V) - ARC XX
BC (110-120V) - CUBE XX
BC (110-120V) - Wave XX

**

***

Model:	BC100/75 (230V)	BC (230V)	BC (110-120V)
Command Center dimensions, WxDxH, mm (in)	336 x 476 x 335 (13.5” x 18.5” x 13.0”)	336 x 476 x 335 (13.5” x 18.5” x 13.0”)	336 x 476 x 335 (13.5” x 18.5” x 13.0”)
Dry weight, kg (lb)****	24 kg (53 lb)	24 kg (53 lb)	24 kg (53 lb)
Water inlet connection	1/2” BSP	1/2” BSP	1/2” BSP
Power outlets required	1x NEMA6-15: 230V, 50/60Hz, 15A	1x NEMA6-15: 230V, 50/60Hz, 15A	1x NEMA5-15: 120V, 50/60Hz, 15A
Power rating	9.5A (1.875kW) at 230V, 60Hz	6.82A (1.45kW) at 230V, 60Hz	9.12A (1.1kW) at 110-120V, 50/60Hz
Refrigerant	R134a	R134a	R134a

NOTES:

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that contain filterable cysts.

* Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.

** BC - Classic XX, BC - ARC XX, BC - CUBE XX, BC100/75 - Classic XX, BC100/75 - CUBE XX and BC100/75 - ARC XX have been tested and certified by WQA against NSF/ANSI Standard 372 for low lead requirement, NSF/ANSI Standard 42 and NSF/ANSI Standard 53. This will deliver the required bacteriostatic effect and the reduction of aesthetic chlorine, taste, odor, nominal particulate Class I (≥ 0.5 µm to < 1 µm), cyst and lead as verified and substantiated by test data. See Performance Data Sheets for specific performance claims. Certified performance claims are only valid when filter cartridge 1Z-LS (Culligan Part Number 01034276) is used.

***BC - Classic XX, BC - ARC XX, BC - CUBE XX, BC - Wave XX, BC100/75 - Classic XX, BC100/75 - CUBE XX and BC100/75 - ARC XX have been certified by IAPMO R&T against NSF/ANSI Standard 372 for low lead requirement, NSF/ANSI Standard 42, NSF/ANSI Standard 53, CSA B483.1, ASSE 1023, and ASSE 1087. This will deliver the required bacteriostatic effect and the reduction of aesthetic chlorine, taste, odor, nominal particulate Class I (≥ 0.5 µm to < 1 µm), cyst and lead as verified and substantiated by test data. See Performance Data Sheets for specific performance claims. Certified performance claims are only valid when filter cartridge 1Z-LS (Culligan Part Number 01034276) is used.

*** Add an extra 5 kg (11 lb) when full of water.

Before Installation

Before installing ensure that the following have been provided at the installation site:

- Review all the technical specifications.
- Ensure the underbench can support the product weight when full of water (allow an extra 5 kg (11 lb) when full.)
- Sufficient space in the cabinet to install all of the Command Centers in accordance with these Installation Instructions. Refer to technical specification for dimensions. Make allowance for a booster heater and / or water softener if required. Refer to section 3 & 4, for Installation instructions.
- If an external filtration or water softening device is required, then it is important to allow extra space for these items.
- Depending on your HydroTap model, either a 110-120V, 60Hz OR a 230V, 50Hz, 15A AC electrical power outlet will be required.
- A potable water supply connection with isolating valve inside the cabinet within reach of the braided hoses and positioned so that the connection point and the stop cock will not be obstructed when the Command Centers are installed.
- A cold water supply with a working pressure range of 150 - 700 kPa (22 - 100 psi) connected via an isolation valve. Water inlet connection size is 1/2” BSP. The system shall only be supplied with cold water.
- Potable water should have a minimum TDS (Total Dissolved Solids) of 50 ppm. In areas where the TDS exceeds 150 ppm and where mineral scale could be a problem, consideration should be given to the maintenance required. Adding a water softener or reverse osmosis system should be considered.
- Ensure sufficient space for ventilation, including minimum clearances and installation of vents. See Section 2.
- The appliance must be placed with its base in a horizontal position.

Note: Check all cable and hose lengths against inlet/outlet positions before proceeding (see Section 3 for general layout).

IMPORTANT! Do not proceed with installation if these requirements are not met.

Section 1
Faucet Installation

Refer to the Faucet installation instruction book.

Section 2
Ventilation

When installing air flow ducts, the following tools will be required:

- Jigsaw and a 12mm (½") Drill
- Keyhole or Wall Board saw.

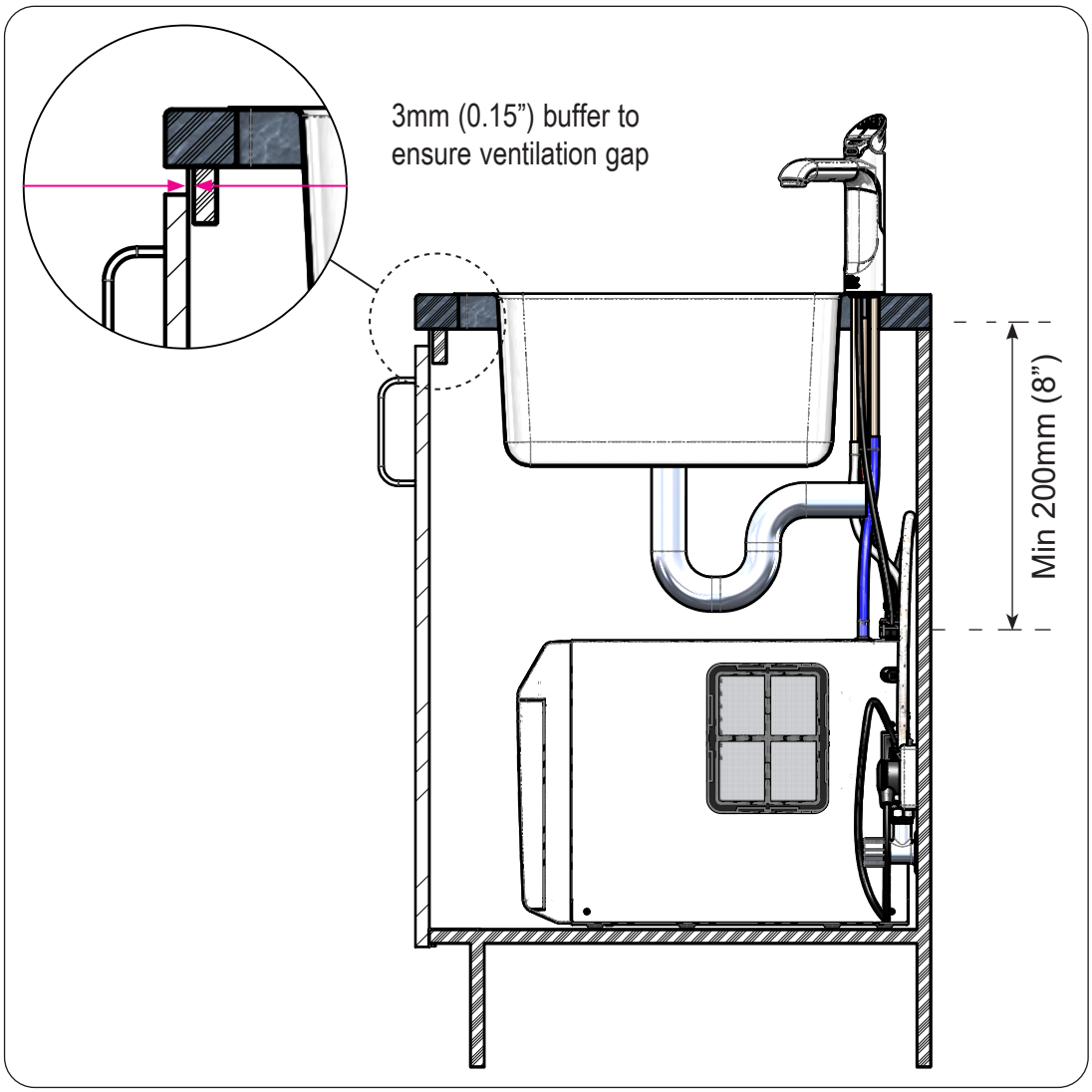
2.1 Ventilation for All Models

Proper air circulation must be provided for all models. The system will operate correctly only if the recommended air gaps are achieved during installation.

IMPORTANT: Allow a minimum clearance envelope of 50mm (2") either side, and 200mm (8") above the Command Center.

Fit the 3mm (0.15") door buffer to the inside edge of the cabinet door to allow sufficient air circulation inside the cabinet (see diagram below).

2.2 Recommended Installation Diagram



When installing air flow ducts, the following tools will be required:

- Jigsaw and a 12mm (½") Drill
- Keyhole or Wall Board saw.

2.3 Alternative Ventilation

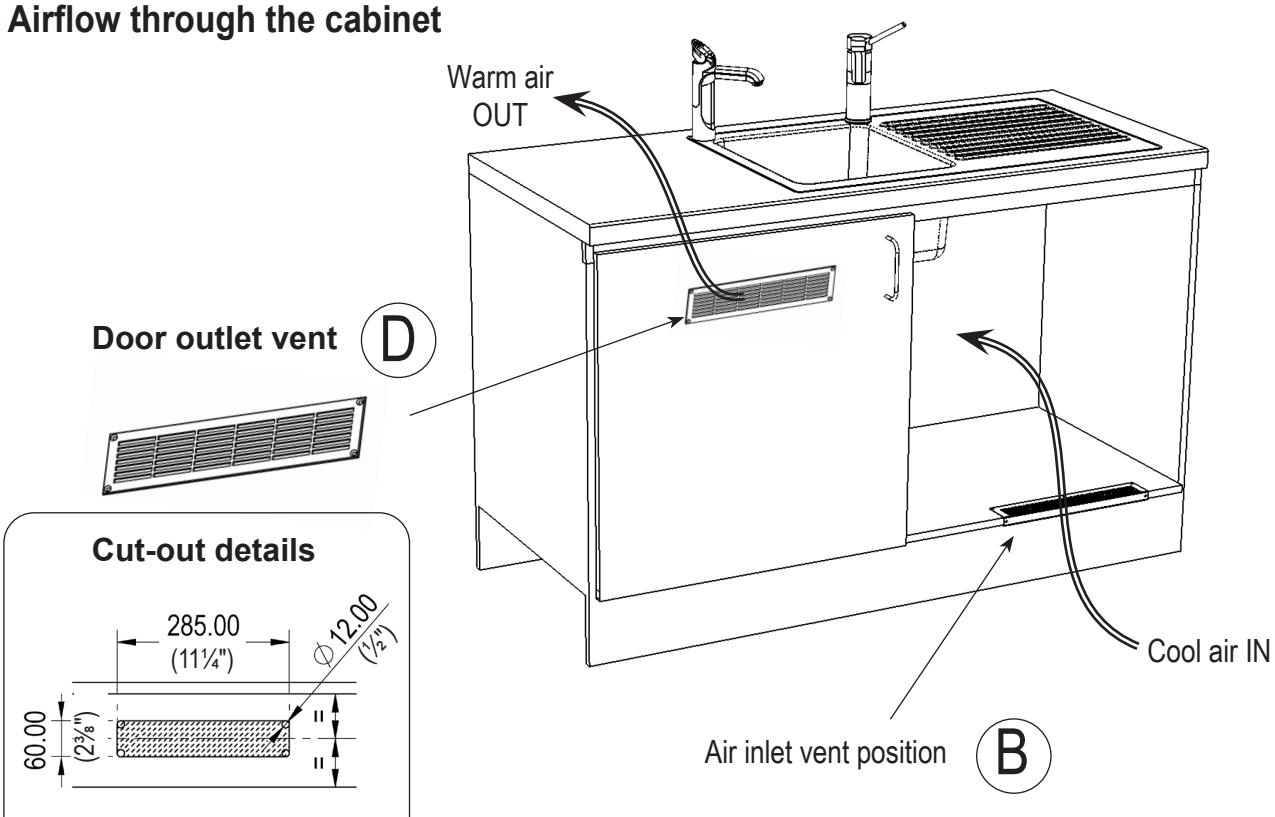
If the air flow, using the silicone door buffers, is insufficient, it will be necessary to fit a standard HydroTap vent kit, which ensures heat dissipation through natural convection via installed vents.

For high use applications, where the cabinet space temperature is near 35°C (95°F), or higher, the inlet vent (See Item B below) and silicone buffers, need to be fitted. If the airflow is still insufficient to maintain normal operating temperatures then the door outlet vent (See item D below) will need to be fitted.

Alternatively a fan kit may be installed, using the AUX din plug of the right hand side of the appliance (Contact your local service centre for availability).

☞ **Note:** The vent kit has to be installed in a way that allows air to be drawn in from the bottom of the cabinet and expelled through the top of the cabinet. Therefore placement of the outlet vent should be towards the top of the door or on the side of the cabinet.

Airflow through the cabinet



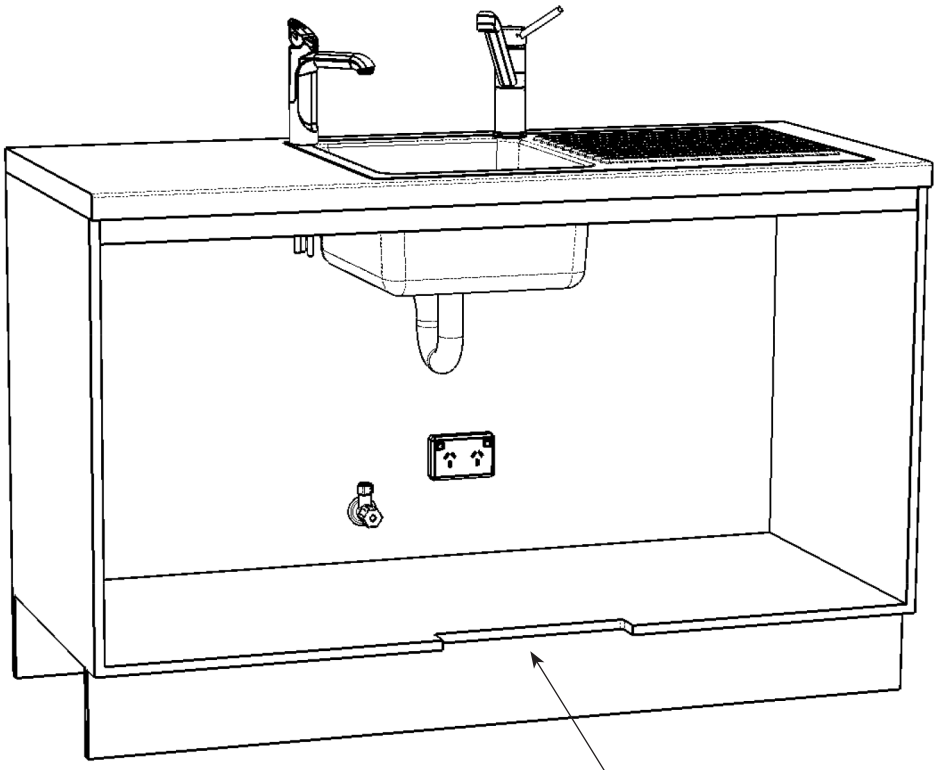
Cut-out details

1. Drill four pilot holes 12mm (½") dia.
2. Finish the cut-out using a jig saw and keyhole or Wall Board saw

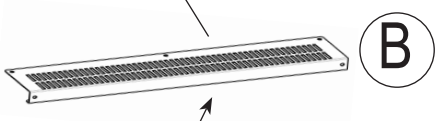
Ventilation

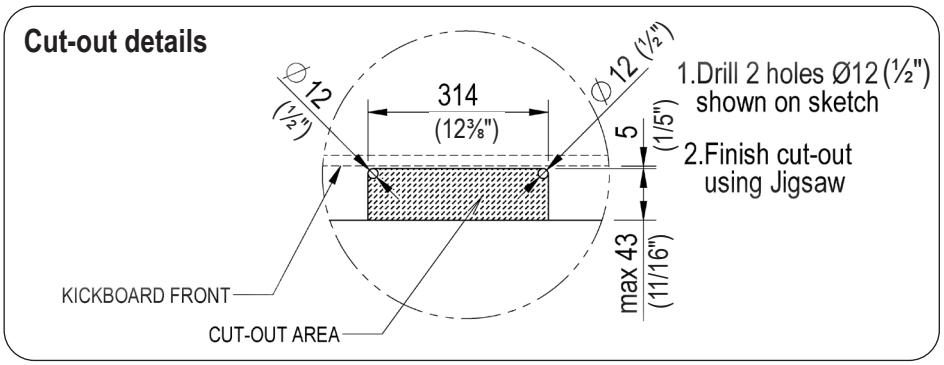
Typical cut-out procedure for (B) (D)

1. Mark out and cut the air inlet and door outlet holes as shown
2. Ensure the air inlet vent and air outlet vent are positioned at opposite ends of the same cabinet space.
3. Fit the inlet vent, as shown and secure with 5 screws
4. Fit the outlet vent, as shown in the hottest part (top) of the cabinet and secure with 4 screws



Air inlet vent



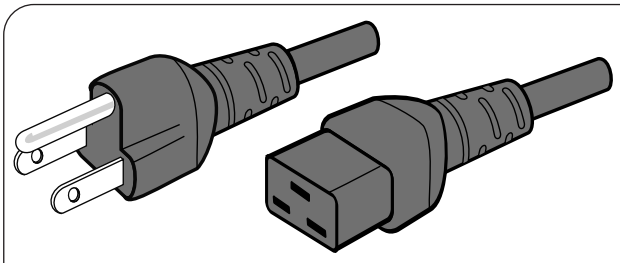


Section 3
Command Center Installation

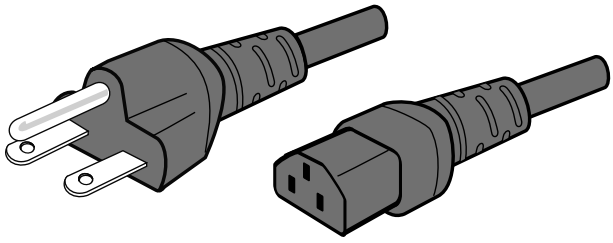
NOTE: Before installation, determine whether a water softener or an external filter is required.

3.1 Electrical power supply

Warning: HydroTap models are available for either 110-120V, 60Hz OR 230V, 50Hz AC installations. Ensure the electrical power supply at the installation site is suitable for your HydroTap. Use only the power lead supplied with the product. Connect the power lead to the HydroTap and connect the plug into the electrical power outlet, ensuring both ends are securely engaged to reduce the risk of overheating.



Power lead for 110-120V, 60Hz ONLY
(NEMA 5-15 / IEC C19)



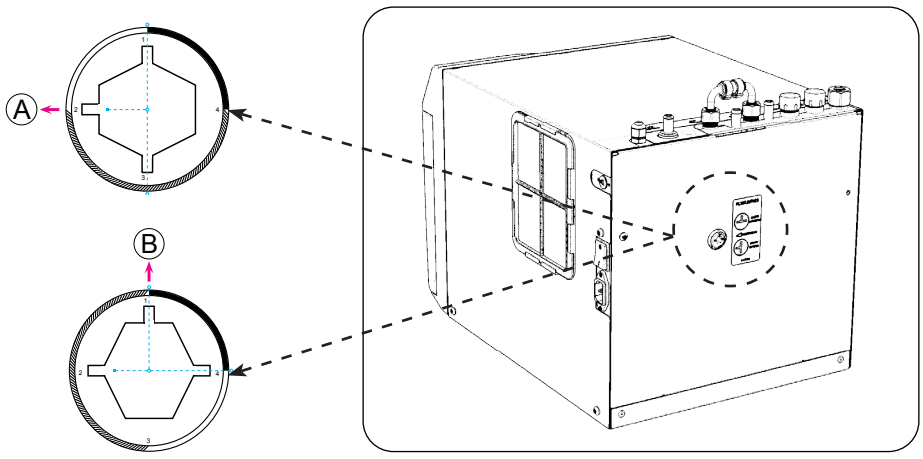
Power lead for 230V, 50Hz ONLY
(NEMA 6-15 / IEC C13)

3.2 External filter bypass valve

The diverter bypass valve allows the user to choose to have the boiling water treated either by the internal or by an optional external water treatment device. This diverter valve is located at the rear panel of the Zip HydroTap Command Center (see the image below). Check to determine which bypass position you need for your product.

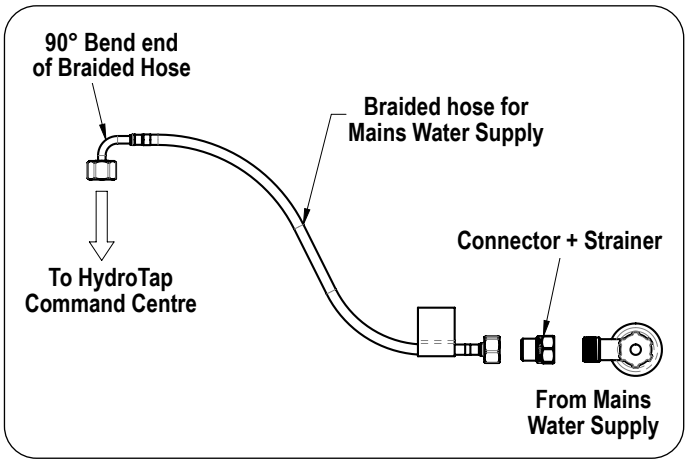
If no external filter is installed, select position A.

If an external filter is installed, select position B.



3.3 Hose and tube fitting

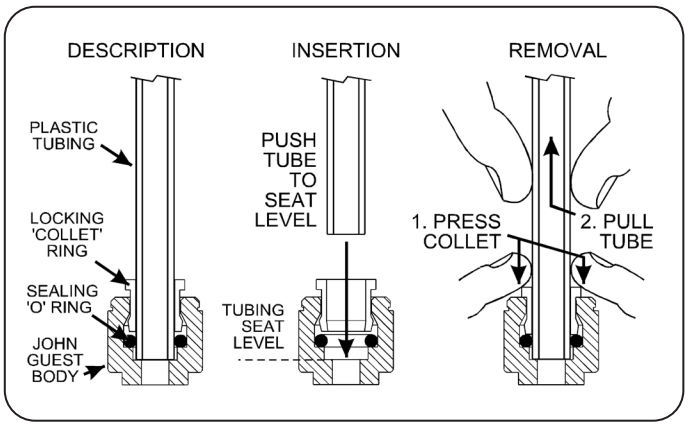
- Remove all caps from the top of the Command Center (except the mixer caps)
- Only remove the mixer caps if a mixer faucet is to be fitted.
- Fit the foam insulation to the Blue and to the White tubes after trimming them to length
- Install the mains water braided hoses to the Command Center before locating the unit in place.
- **Do not overtighten**



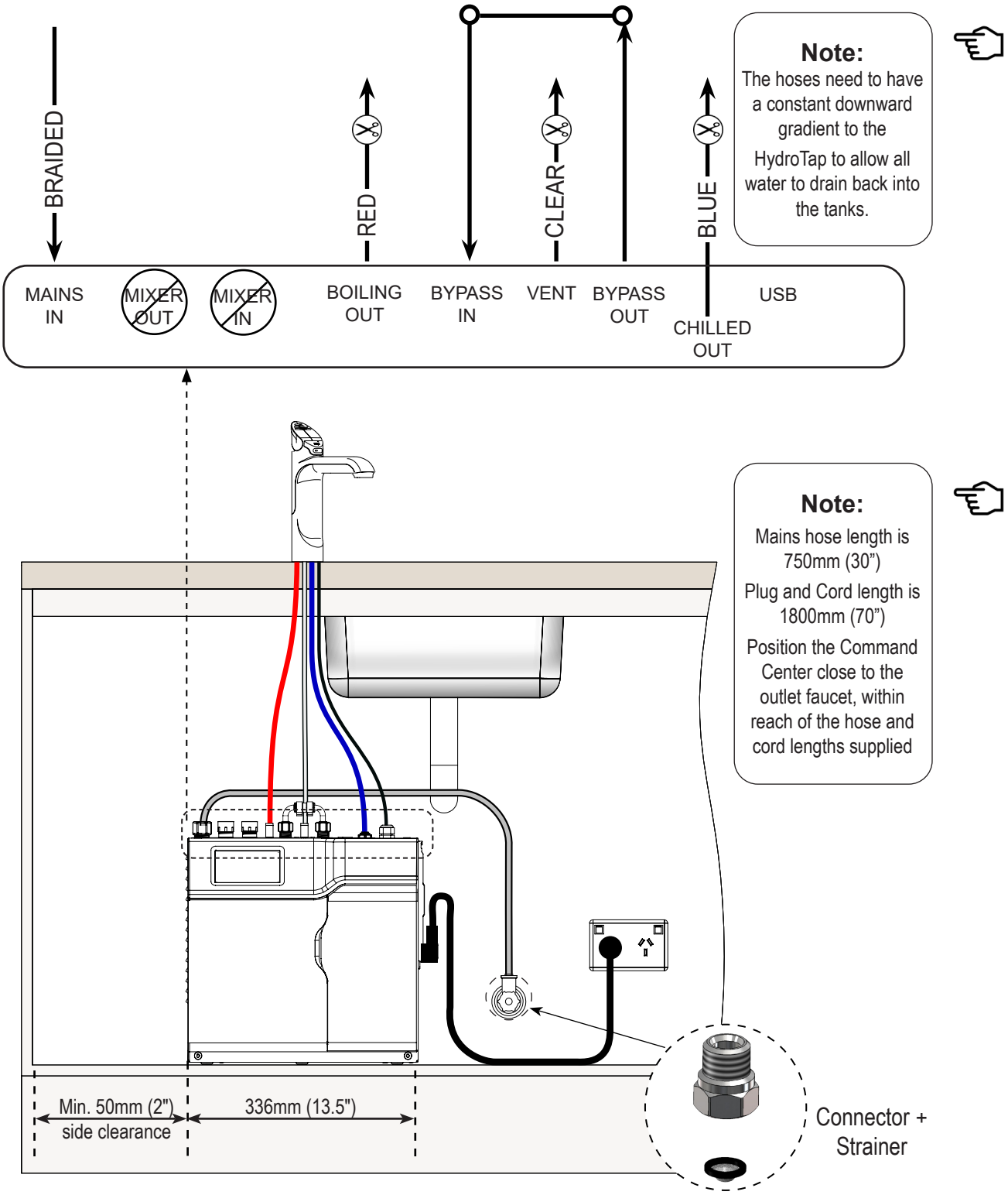
John Guest fittings

Be careful when cutting the poly tube so that there are no rough edges and that the tube is not distorted.

1. Use a sharp knife to ensure the tube has a clean, straight edge. Do not cut at an angle.
2. Remove any swarf or unwanted material.
3. Push the tube into the John Guest fitting making sure all connections to the John Guest fittings are pushed in past the O-ring to full depth, at least 15mm (⅝").
4. Check for a good joint by pulling back on the tube. If the tube comes out of the fitting, repeat the above step.
5. To remove the tube, press the collet into the fitting and at the same time pull back on the tube.



3.4 Model: BC 100/75 Boiling Chilled



Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened

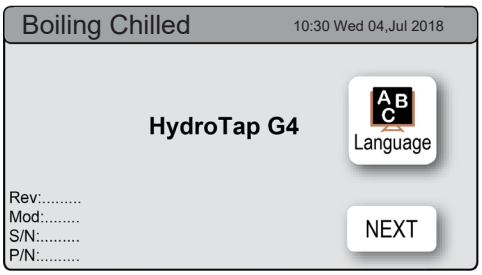
⊘ : Not required for standard BCS HydroTap models.

Section 4
Commissioning

- Turn ON the water and gas and check for any leaks.
- Turn the power ON at the outlet and at the side of the Command Center
- If fitted, ensure the Booster is turned OFF (the Booster is commissioned, later, at section 4.5)
- Familiarise yourself with the operation of the Faucet, in preparation for use (See User Guide)
- Follow the Installation instructions below (and review Section C of the User Guide).
- After commissioning, the system may be customised by selecting further options in Section G - Settings, within the User Guide.

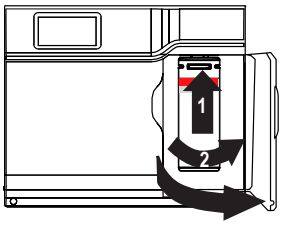
4.1 - Select the Language

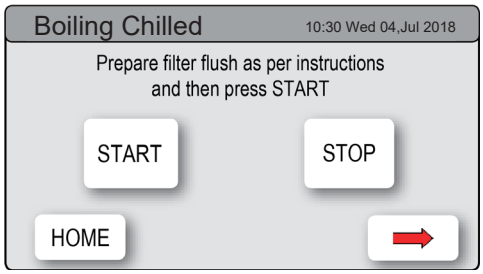
Initial Commissioning screen



Language selection screen

4.2 - Filter Flush





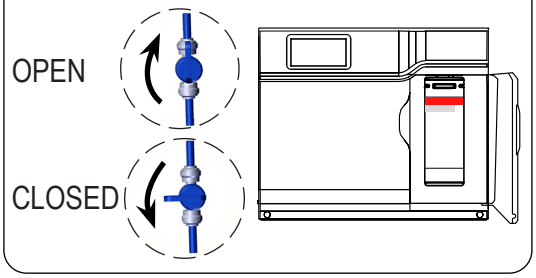
A new filter cartridge is provided (but NOT fitted), inside the filter door. Unpack the new filter cartridge and write today's date on the label. To install the cartridge, align the key tabs and insert upwards into the filter head. Turn the cartridge to the right until it locks in place.

Have a 10 liter (2.6 gallon) bucket or similar container (not supplied) at the ready to hold a quantity of water that will be ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a flush line and the flush line stop cock. Place the valve end of the flush line into the bucket or container.

Note: You will need to Press the [Start] [Stop] buttons to start and stop the filter flush.

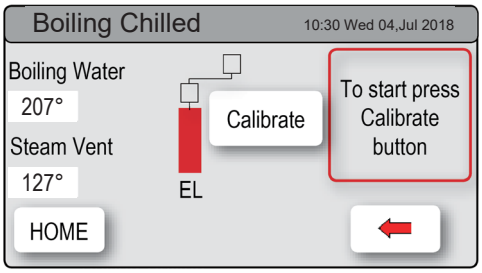
1. Turn the flush line stop cock ON (See diagram).
2. Press [Start] and allow at least 10 liters (2.6 gallons) of water to flush through the filter.
3. The product details will be displayed in the screen.
4. Once the filter flush is finished, Turn the stop cock OFF then press [Stop] to end filter flush mode.

Stop cock operation



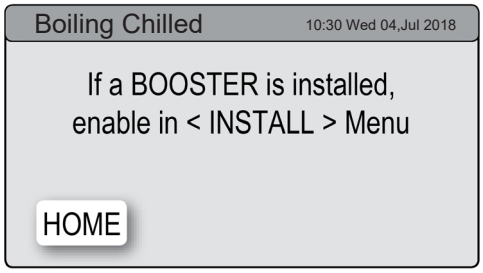
NOTE: For any subsequent filter changes or any operational procedures, please refer to the HydroTap user guide, located inside the filter housing access door.

4.3 - Boiling Calibration



Press the calibration button to commence the Boiling calibration procedure. This will take approximately 5-6 minutes.

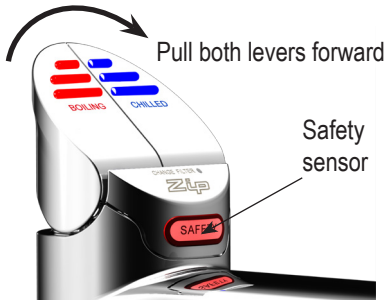
4.4 - Booster



NOTE: This product does not have a booster option. When asked if a booster is installed, make sure NO is selected.

4.5 - Sensor

Light intensity varies from site to site, therefore it is recommended that a re-calibration be performed at the time of the installation. All direct natural sun light must be shaded from the HydroTap, during the calibration. This can be achieved by closing any nearby curtains, blinds, or by shielding the HydroTap with a dark cloth.



1. With the unit in Normal operating mode and with the safety enabled
2. Turn the power OFF
3. Pull both faucet levers to the forward position
4. Turn ON the power
5. The unit will calibrate the safety switch
6. Return the levers to the neutral position.
7. To check the calibration, dispense Boiling water, in normal light conditions with the safety enabled.

4.6 - Conditioning Procedure

Note: Zip HydroTap Command Centers are sanitized during manufacturing and required final flushing before normal use.

1. Dispense 6 liters (1.6 gallons) of boiling water from the boiling outlet of the HydroTap (Equivalent to 2 complete tanks full of water)
2. Dispense 10 liters (2.6 gallons) of chilled water from the chilled outlet of the HydroTap (Equivalent to 4 complete tanks full of water)
3. If water bubbles or foams repeat steps 1 and 2 above
4. Let filled tanks stand for one hour at operating temperature
5. After one hour, repeat steps 1 and 2.
6. Product is ready for use.

Troubleshooting

System Fault Message	Possible Cause	Solutions
Power board fault	Electrical disruption	Check power supply and all fuses
Interface fault	Internal fault	Call Zip Service
Level board fault	Internal fault	Call Zip Service
Condenser screen blocked	Blocked Air filter	Remove blockage / Clean filter / check user guide
Water leak, Isolate mains	Water leak	Turn off mains water supply / Call for service
Compressor over-run	Compressor too Hot	Check ventilation
Water supply failed	No water	Check water supply is turned ON
Hot sensor Open	Internal fault	Call Zip Service
Hot sensor Closed	Internal fault	Call Zip Service
Cold sensor Open	Internal fault	Call Zip Service
Cold sensor Closed	Internal fault	Call Zip Service
Flood sensor Open	Internal fault	Call Zip Service
Condenser sensor Closed	Internal fault	Check ventilation / Call Zip Service
Condenser sensor Open	Internal fault	Check ventilation / Call Zip service
Heater fuse / driver fault	Internal fault	Call Zip Service
Heater driver fault	No hot water	Call Zip Service
Compressor driver fault	No chilled water	Call Zip Service
Hot sensor degraded	Internal fault	Call Zip Service
Condenser overtemp.	Blocked air filter	Remove blockage / Clean filter / check user guide
A DC Pump is faulty	Internal fault	Call Zip Service
Steam is too cool	Internal fault	Call Zip Service
Steam sensor Open	Internal fault	Call Zip Service
Steam sensor Closed	Internal fault	Call Zip Service
Over Steamed	Internal fault	Call Zip Service
Hot tank overfilled	Internal fault	Call Zip Service
Comp Fuse/Driver Fault	Internal fault	Call Zip Service
Hot tank under filled	Low water pressure	Check water supply
Boil dry protection	Safety activated	Turn OFF / On power to reset
Flash Mem corrupted	Internal fault	Call Zip Service
Flow Sensor Fault	Internal fault	Call Zip Service

Contact your local service provider or Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

End of Life Disposal

In order to help preserve our environment we ask that you dispose of this product correctly. This product should not be treated as domestic waste, but should be taken to a dedicated recycling center for electrical and electronic equipment. Immediately prior to scrapping, cut off the power cable. Please contact your local city council for collection center details.

Performance Data Sheet

Zip Hydrotap BC – Classic XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)
Electrical Characteristics: 230V/50 Hz or 110-120V/60Hz (model dependent)
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet

Zip Hydrotap BC – ARC XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)
Electrical Characteristics: 230V/50 Hz or 110-120V/60Hz (model dependent)
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet
Zip Hydrotap BC – CUBE XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)
Electrical Characteristics: 230V/50 Hz or 110-120V/60Hz (model dependent)
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet

Zip Hydrotap BC – Wave XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)
Electrical Characteristics: 230V/50 Hz or 110-120V/60Hz (model dependent)
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet

Zip Hydrotap BC100/75 – Classic XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Electrical Characteristics: 230V/50 Hz
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary. This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data. This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet

Zip Hydrotap BC100/75 – ARC XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Electrical Characteristics: 230V/50 Hz
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Performance Data Sheet

Zip Hydrotap BC100/75 – CUBE XX*

Manufacturer: **Zip Water (Aust) Pty. Ltd**
67 Allingham Street, Condell Park NSW 2200
Australia

Distributed in US and Canada by: Culligan International Company
Call Zip's US distributor Culligan International Company on US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

Testing Conditions and Results:

Flow Rate: 1 gpm
Pressure: 60 psig ± 3
Temperature: 68 ± 5 °F
Capacity: 1,100 gallons
pH: 7.5 ± 0.5

Operating Conditions

Minimum Working Pressure: 37 psi (2.60 kg/cm^2)
Maximum Working Pressure: 100 psi (7.03 kg/cm^2)
Electrical Characteristics: 230V/50 Hz
Replacement Cartridge: 1Z-LS (Culligan P/N 01034276)
Operating TDS: 50 ppm – 150 ppm
Minimum Operating Temperature: 41 °F (5 °C)
Maximum Operating Temperature: 95 °F (35 °C)

Cartridges manufactured for Zip by Pentair Everpure, EPA Est. No. 002623-IL-002. Replacement cartridges can be purchased from your local Culligan dealer, Zip dealer or other Zip approved distributors.

Substance Reduction

While testing was performed under standard laboratory conditions, actual performance may vary.
This system, used in conjunction with the above-mentioned filter cartridge, has been tested and certified by WQA according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
This system, used in conjunction with the above-mentioned filter cartridge, has been certified by IAPMO R&T according to NSF/ANSI 42 and NSF/ANSI 53 for reduction of the substances listed below as verified and substantiated by test data.
The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI 42 and NSF/ANSI 53.

Substance	Average Influent Challenge Concentration	Max. Permissible Product Requirements	Reduction Requirement	Average Reduction
NSF/ANSI 42 – Aesthetic Effects				
Bacteriostatic Effects	Unit passes NSF/ANSI 42 for Bacteriostatic effects.**			
Chlorine, Taste and Odor	2.0 mg/L ± 10%		≥ 50%	97.4%
Nominal Particulate Reduction, Class I (≥ 0.5 µm to < 1 µm)	10,000/mL		≥ 85%	99.3%
NSF/ANSI 53 – Health Effects				
Cyst	Minimum 50,000/L		≥ 99.95%	99.99%
Lead, pH 8.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	98.9%
Lead, pH 6.5	0.15 mg/L ± 10%	0.005 mg/L	≥ 96.67%	99.3%

*Available in a range of premium metallic finishes. XX refers to the specific finish of the faucet.
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The term 'bacteriostatic' means that the system limits the passage or growth of bacteria that may already exist in the incoming water. It does not mean that the water leaving the system is safer to drink than the water entering the system.
Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
See the installation manual for installation, maintenance requirements and warranty.
Performance Indicator: Filter Light on LED faucet. Full text notification on LCD display.
To maintain product certification and ensure uniform performance, the product is retested on a consistent basis.

Name & Signature: Buyer **Date**

Name & Signature: Seller **Date**

Warranty

Limited Warranty- Zip Products

What Does This Warranty Cover?

Culligan International Company, d/b/a Zip Water, (hereinafter "Zip"), warrants to the original purchaser (the "Zip Customer") of the Zip product (the "Zip Product"), so long as the Zip Customer purchased the Zip Product from an authorized Zip dealer ("Authorized Zip Dealer"), that this Zip Product, including any of its original accessories, is free of defects in material and workmanship, subject to the terms and conditions set forth herein. This Limited Warranty covers parts and labor, except as set forth in this Limited Warranty

Where Is This Limited Warranty Valid?

This Limited Warranty is only applicable if the Zip Product was installed in the United States of America ("USA").

What Is Required to Request Warranty Service?

All three of the following are required before warranty service will be performed: (1) Verification of the purchase date; (2) Verification that the Zip Product was purchased from an Authorized Zip Dealer; and (3) Verification that the Zip Product at issue was installed by an authorized Zip service technician or an approved Zip service provider.

When Does the Limited Warranty Expire?

One (1) Year Limited Warranty - Any warranty claims for Zip Products must be received by Zip within 15 months from the date of purchase or within 12 months from date of installation. This warranty guarantees that if any part should fail within 15 months from date of purchase or within 12 months from the date of installation, except as detailed below, Zip or its authorized service provider will repair or replace the Zip Product. Determination to repair or replace will be in Zip's sole discretion. Repair or replacement services will be at no cost to the Zip Customer, provided that:

a) the Zip Product is installed and used strictly in accordance with the instructions supplied; and

b) all service under the One (1) Year Limited Warranty is carried out only by an authorized Zip service technician or an approved Zip service provider.

This warranty includes both parts and labor.

Extended Two (2) Year Limited Warranty – In addition to the One (1) year Limited Warranty described above, the Zip Customer can opt to extend the Zip Product warranty by one (1) year, making the total Limited Warranty period two (2) years. In order to extend the warranty to two (2) years, the Zip Customer must register their product with Zip. This extended two (2) year Limited Warranty is subject to the same conditions as provided above in clauses a) and b).

How To Register?

Zip Products must be registered online at https://www.us.zipwater.com

What If Repair Is Impossible?

If Zip determines that the warranted repair of any Zip Product is impossible, the Zip Product shall, at Zip's discretion, either be replaced or refunded.

What Is Not Covered by This Limited Warranty?

This Limited Warranty does not cover:

- Damage or defects caused by, or resulting from, repairs, service, conversion or alterations to the Zip Product or any of its parts and accessories which have been performed by service centers or repairmen not authorized by Zip; damage or defects caused by negligence, improper installation (when not installed by an authorized Zip service provider), accident, abuse, misuse, power interruptions, power surges, unsuitable water conditions, floods, natural disasters, or force majeure; or improper maintenance of the Zip Product or its parts or accessories.
- Ordinary wear and tear.

- Consumable items such as water filter cartridges or CO2 cylinders.
- Zip Products covered by third party “Extended Warranties”, which are sold separately by dealers, distributors or other third parties.
- Freight or shipping charges for sending a Zip Product to a Zip Repair Center.
- Products installed in cabinetry and other types of built-in applications that are not accessible to the service technician. We are not responsible for the dismantling or reinstallation of fixed infrastructure when removing or returning repaired or replaced Zip Product(s) into a custom installation.

Exclusion of Other Warranties

Any express or implied warranties with respect to the Zip Product are limited in their duration to the term of the Limited Warranty provided herein, including without limitation any warranty of merchantability or fitness for a particular purpose.

Limitation of Liability for Special, Incidental, Consequential Or Punitive Damages

ZIP SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY AND ALL SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY LOSS OR DAMAGE, INCLUDING AS A RESULT OF ANY DEFECT IN MATERIALS OR WORKMANSHIP (INCLUDING LOSS OR DAMAGE TO PROPERTY, PERSONAL INJURY OR DEATH), WHETHER BASED ON BREACH OF CONTRACT, TORT, STRICT OR PRODUCT LIABILITY, OR ANY OTHER LEGAL THEORY.

Dispute Resolution

If the Zip Customer is not satisfied with the warranty service, he or she must submit a claim in writing to Zip’s Dispute Settlement Representative at Culligan International Company, d/b/a Zip Water, 9399 W Higgins Rd, Rosemont, IL 60018. The written notice must include the model and serial number of the Zip Product, the Authorized Zip Dealer (or seller) from which the Zip Product was purchased, the Authorized Zip Servicer Provider who performed the warranty service, the purchase date, a detailed description of the problem and the address and phone number at which the Zip Customer can be reached. Zip is committed to review each such notice promptly and thoroughly and to respond to the Zip Customer in order to settle such dispute. Any decision is not binding. Any controversy or claim arising out of Zip Customer’s purchase of the Zip Product that cannot be settled amicably shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules. The arbitration hearing shall take place in Chicago, IL before a single arbitrator. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. If Zip prevails, Zip shall be entitled to reimbursement of all costs and expenses, including attorney’s fees, from the Zip Customer.

How to Obtain Warranty Service for The Zip Product?

If during the relevant warranty period the Zip Customer finds the Zip Product to be defective in material or workmanship and the failure is promptly and timely reported to Zip in accordance with this Limited Warranty, an authorized Zip service agent shall be dispatched to determine whether the Zip Product is defective. If the authorized Zip service agent determines in his/her sole discretion that the Zip Product is (i) defective and (ii) covered by this Limited Warranty, the Zip service agent will either repair (if possible) or make arrangements for the repair of the Zip Product at no cost to you. This will include parts and labor. Zip reserves the right to charge for exceptional shipping or transportation costs (e.g., ferries, plane trips or excess mileage) as appropriate.

For service for all products under this Limited Warranty, or for product information, please contact Zip Service at service@us.zipwater.com or by calling 1-833-233-2358

Effective Date: July 1, 2018

Culligan International Company d/b/a Zip Water

Notes

Notes

Manufactured by: Zip Water (Aust) Pty Ltd
67 Allingham Street, Condell Park NSW 2200 Australia

Distributed in US and Canada by: Culligan International Company
9399 West Higgins Road, Suite 1100, Rosemont, IL 60018
www.us.zipwater.com

Call US Toll Free 1-833-233-2358 for assistance, service, spare parts or enquiries.

As Zip policy is one of continuous product improvement, changes to specifications may be made without prior notice. Images in this booklet have been modified and may not be true representations of the finished goods.

BC – Classic XX, BC – ARC XX, BC – CUBE XX, BC100/75 – Classic XX, BC100/75 – CUBE XX and BC100/75 – ARC XX have been tested and certified by WQA against NSF/ANSI Standard 372 for low lead requirement, against NSF/ANSI Standard 42 and NSF/ANSI Standard 53. This will deliver the required bacteriostatic effect and the reduction of aesthetic chlorine, taste, odor, nominal particulate Class I (≥ 0.5 µm to < 1 µm), cyst and lead as verified and substantiated by test data. See Performance Data Sheets for specific performance claims. Certified performance claims are only valid when filter cartridge 1Z-LS (Culligan Part Number 01034276) is used.

BC - Classic XX, BC – ARC XX, BC - CUBE XX, BC - Wave XX, BC100/75 - Classic XX, BC100/75 - CUBE XX and BC100/75 - ARC XX have been certified by IAPMO R&T against NSF/ANSI Standard 372 for low lead requirement, NSF/ANSI Standard 42, NSF/ANSI Standard 53, CSA B483.1, ASSE 1023, and ASSE 1087. This will deliver the required bacteriostatic effect and the reduction of aesthetic chlorine, taste, odor, nominal particulate Class I (≥ 0.5 µm to < 1 µm), cyst and lead as verified and substantiated by test data. See Performance Data Sheets for specific performance claims. Certified performance claims are only valid when filter cartridge 1Z-LS (Culligan Part Number 01034276) is used.